



## COVID SANITARY MEASURES19



### GLOBAL SAFETY PLAN FOR OUR CUSTOMERS – JUNE 2020

Faced with the exceptional situation that we are experiencing caused by coronavirus (SARS-CoV-2) worldwide, at Hotel Bajamar we have prepared a plan to guarantee as much as possible medical and health safety in all our establishment..

We are a company committed to all our customers, employees and collaborators. In order to maintain this commitment and your peace of mind, we want to share with you some of the measures we have taken following the recommendations of health experts, health authorities and the World Health Organization.

As an additional note we indicate that some of the measures that relate here were already being carried out on a regular basis in the hotels and not because they are obvious we have stopped mentioning them.

This action plan is an ever-evolving document that will be updated in accordance with the decisions to be taken by the competent authorities.

Two Blocks of Action:

- 1. Rooms:** very strict cleaning and disinfection protocols are used in the hotel, paying special attention in high contact areas such as doors, bathrooms, armchairs, etc.
- 2. Common Spaces:** We have increased the cleaning frequency in the common spaces, with special care in the areas of greater transit and contact such as la reception..



## 1. SPECIFIC PREVENTIVE MEASURES IN EACH ROOM

### 1. Lingerie towels and linen are washed according to the following specifications:

- PRE-WASH BETWEEN 60O AND 80O
- WASH BETWEEN 60o AND 80o  
(BOTH THE TEMPERATURE AND THE PRODUCT USED, PRODUCE A COMPLETE DISINFECTION)
- TWO CLARIFIED
- NEUTRALIZING (TO DISAPPEAR PRODUCT REMAINS)
- SOFTENING
- PROGRAM TIME: 1 HOUR APPROX.

#### **Products:**

We use biodegradable products from diversey  
They do not damage the raw material of clothing.  
They're not abrasive.

Specific treatment of clothing is as follows:

For **bedding** we use:

- liquid detergent for pre-washing.
- liquid detergent for washing.
- neutralizing, sequestering.
- softener.
- bleaching oxidizer and disinfectant (oxygenated water component)
- oxidant chlorinated bleaching additive.

#### **Programs:**

The water we use is well, totally pure. Not good-bye.

We use different programs for each type of clothing.

We customize the treatment of the clothes depending on the characteristics of it..

In general, we deal separately:

-Normal white bedding.

Towels only

Sabanillas.

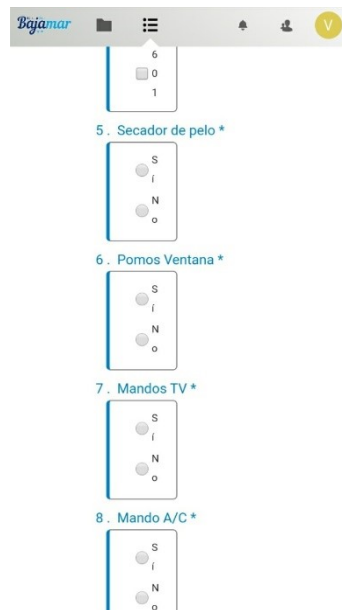
Blankets, mattress cover, pillows.

Colored bedding.

White tablecloth.

Coloured tablecloth.

2. **We removed plaids** from all rooms. Only freshly washed or disinfected tissues are placed.
3. **We disinfect** all critical points of contact and **sterilize** the most at-risk areas such as telephone, taps, hangers, etc...
4. **Daily electronic cleaning record** of high contact areas, knobs, doors, handrails, buttons, etc..



## 1. SPECIFIC PREVENTIVE MEASURES IN EACH ROOM

We place **gel dispenser** in the common areas of access to the rooms.

We replace reusable **materials** with **disposable**..

We replace all the stationery in the room in a single **document** in digital format of immediate consultation through a QR code.



HOTEL WARRANTY BAJAMAR



SECURITY PLAN FOR OUR CUSTOMERS - JUNE 2020

## 2. SPECIFIC PREVENTIVE MEASURES IN COMMON SPACES

1. Hotels have increased the **frequency of cleaning and disinfection** in public spaces, with special focus on the counter at the reception, different access doors, public baths and even room keys.
2. Key **cards** for accessing the room will be previously **disinfected** to meet the recommended hygiene measures.
3. Access to common spaces: You will find a hydroalcoholic **gel dispenser** in each area, it will be advisable to use this by all guests.
4. **Mandatory masking** in all common areas



## 2. SPECIFIC PREVENTIVE MEASURES IN COMMON SPACES

6. Installation of **Felpudos desinfectants** to ensure the hygiene of shoes and suitcase wheels.



#### 4. SPECIFIC HYGIENIC PREVENTIVE MEASURES EMPLOYED

1. All employees working in front of the public **will wear** protective masks.
2. There will be a disinfectant **dispenser in each working area** and should be used **regularly**.





## **OUR GENERAL MEASURES**

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### **Prevention**

- Gloves to avoid direct contact with any surface
- Covering your mouth when coughing or sneezing with your elbow or disposable handkerchiefs
- Changing gloves or applying disinfectant to changing activity or work area
- Use glasses or protective screens to prevent eye contact
- Using masks to protect the airways and protect others
- Avoid touching your eyes, mouth and nose even if your hands are clean
- Touch the fewest critical surfaces (railings, walls, switches, door handles). Use the non-dominant hand.

## **OUR GENERAL MEASURES**

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### **Protection**

- Hydroalcoholic disinfectant gel for staff and customer use
- Disposable nitrile or silicone gloves
- Self-filtering masks
- Protective glasses / Protective Screens
- Disposable material uniforms
- Mamparas at counters and areas of attention to the public..
- Information posters with prevention and social behaviour standards
- Thermometers
- Trash bins with pedal and inner bag.

## OUR GENERAL HYGIENE MEASURES

### PERSONAL

- Wash your hands frequently:  
When you arrive and leave the job  
When you take off your gloves  
Before touching your nose, mouth and eyes.  
After sneezing, coughing, or blowing your nose.  
After using the bathroom  
After touching or cleaning surfaces that may be contaminated.  
After using or sharing electronic equipment and computers
- Frequently use hydroalcoholic gel to disinfect your hands.

## OUR GENERAL MEASURES

### Distancing

- Keep at least 2 meters away with any partner
- Avoid the elevator in case or use it individually if the safety distance cannot be maintained.

